

Title: Vivotek Video Server

Product: SentryVMS – Client/Monitor Station

Brief: Video feed is viewable through browser but not through the Client/Monitor Station

Solution: Insure username/password are correct and Shared IP Address is selected and Camera number is "1"

Type in the User Name and Password

Select "Shared IP Address" insure this is checked off

"Camera Number" select "1"

Click "Okay"

Right click on the IP Server icon in your Tray near the system clock.

Select "Restart IP Server" Restart process could take up to 2 minutes depending on camera response