

Title: PTZ Operations Window operability

Product: SentryVMS – Client/Monitor Station

Brief: Camera presets cannot be added and saved through Monitor Station's PTZ Operations window. Preset views must be entered through the camera or video server's browser application. Slide control is not an enabled feature at this time.

Solution: Access IP Camera through the browser application interface and configure preset views

Presets are saved under the browser application for each camera or video encoder. To use the presets within Monitor Station, select "Tools" and from the drop down menu select "PTZ Operations". If your preset names are not displayed in the "Preset" area of the window click "Refresh" and they will be displayed.

The slide control to the left of the preset listing is for pan speed.